

SERVICE - REFLECTIONS DEMENTIA CARE	
CORE SERVICES Nurse assessments, Personalized care plan, Emergency call system monitoring, Nurse on site 40 hours/week and on call 24/7, Resident caregivers on-site 24/7, Coordination with physician of the care plan, Maintenance of resident health record, Medication administration, Safety checks every 2 hours.	
PERSONAL CARE SERVICES Points determined through nurse assessment.	
Standard Level of Care	250 points included in care
Enhanced Level of Care	255 - 265 points
	270 - 280 points
	285 - 295 points
	300 - 310 points
	310+ points
NURSE SERVICE/VISIT Services requiring a licensed nurse to perform beyond case management; wound care and special treatments.	
INSULIN ADMINISTRATION & GLUCOSE CHECK Checks 1-4x per day	
EXTERNAL ESCORTS 1 Hour Minimum	